

## Contact North | Contact Nord Computer Equipment Checklist

When purchasing equipment for connecting to either live e-Channel programming via Contact North | Contact Nord's web conferencing platform, or for connecting to e-Channel anytime programming, Contact North | Contact Nord recommends the following specifications. Since the equipment is constantly changing, Contact North | Contact Nord is not providing specific models, only these guidelines.

### Computer Equipment:

- 23" All in one type of computer (if space is an issue) with Intel i7 processors **OR** Desktop tower model with Intel i5 processors
- Minimum 4 G RAM preferable 8 G RAM
- Minimum 256 GB hard drive preferable Solid state drive
- Integrated Intel HD graphics
- Windows 10 Operating System
- Built in camera and microphone

If you purchase without a built in camera and microphone or plan for use in a noisy environment, Contact North | Contact Nord suggests purchasing a headset. Most USB headsets will provide good results for web conference audio; any set over \$50 seems to have the required quality. Contact North typically uses Logitech headsets; commonly Logitech USB Headset H540; see details at:

<http://www.logitech.com/en-ca/product/USB-Headset-H540?crd=36>.

For a webcam, any HD webcam will provide the required video quality.

### Internet Requirements:

- High speed Internet with a minimum bandwidth of 800kbps upload and 3Mbps download speeds. Higher speed will provide a more stable connection.
- Contact North | Contact Nord doesn't recommend connecting to the web conference platform using a wireless connection. If a Wi-Fi connection must be used, please ensure that a stable strong signal is available.

Contact North | Contact Nord notes that **Google Chrome Tablets or any Chrome OS device cannot be used to access the e-Channel web conferencing platform.**