

LBS Virtual Delivery in CB Agencies

Where do we go from here?

This deliverable is brought to you by:

- College Sector Committee/ACE Online
- Contact North
- QUILL Learning Network
- Literacy Link South Central

And by the number



Ontario's LBS Programs were driven online in a hurry

And did an incredible job under very challenging circumstances!



BUT...

Well-planned online learning experiences are meaningfully different from courses offered online in response to a crisis or disaster.



<https://er.educause.edu/articles/2020/3/the-difference-between-emergency-remote-teaching-and-online-learning>

So, we said we would:

We propose to deliver a series of three webinars. The goal will be to assist LBS programs in thinking critically about the role of online learning – given the nature of their clients, their resources, their in-house expertise and the rest of the LBS landscape.

Why a focus on community-based?

- Limited access to other “departments” to help

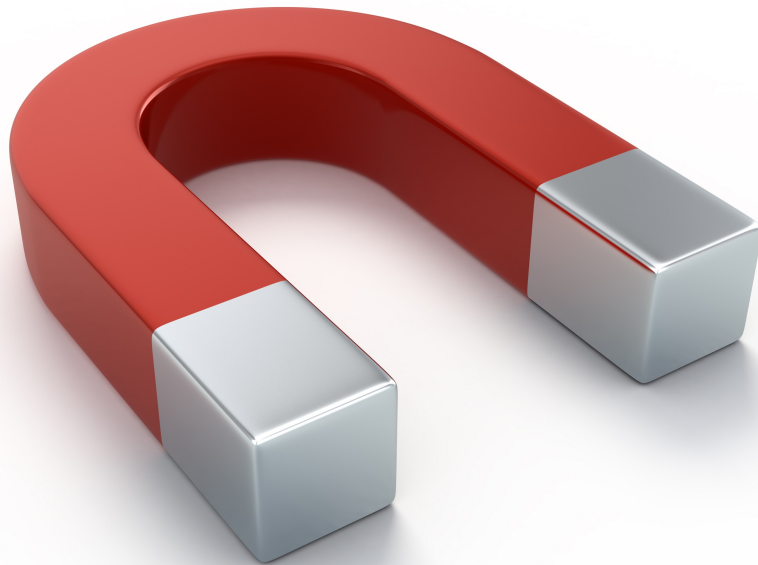


Do you have any idea of how many (what percentage) of learners you will want to re-engage in person, rather than remotely?



What types of learners/levels of learners did you lose during the pandemic, and what did they need that you couldn't provide?





Who did you
retain/attract?

LIMITATION

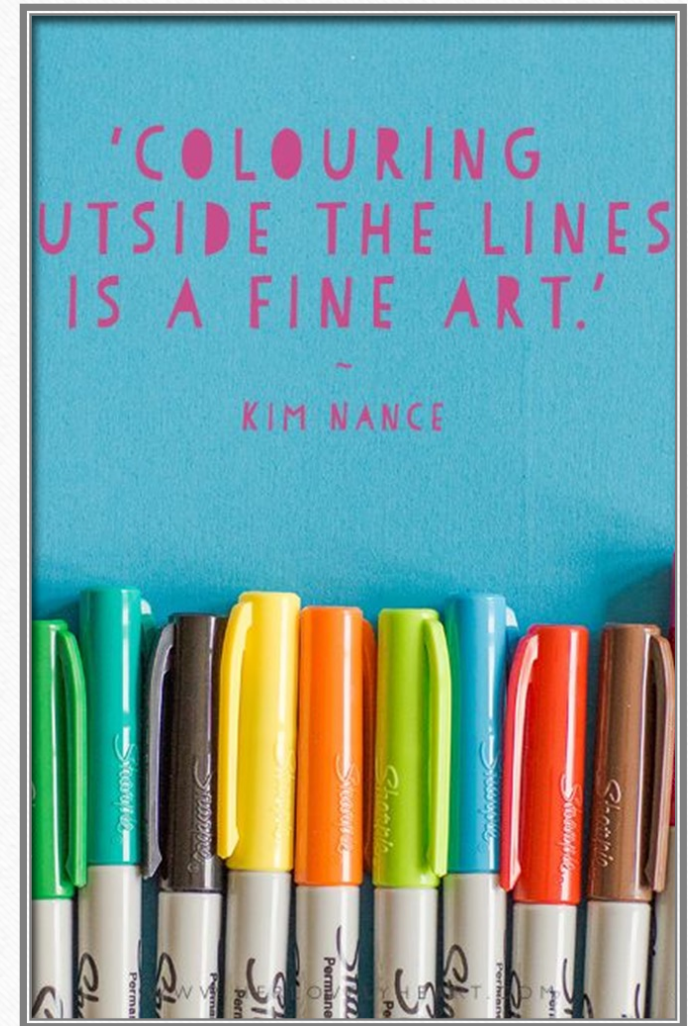


What are some of the limitations your organization will face if you continue to offer remote learning in addition to F2F moving forward?



Will your staffing
model be able to
accommodate
blended learning on
a more permanent
basis?

During the pandemic,
did you serve learners
who would historically
be considered outside of
your catchment area? If
so, will you continue to
do so?



What do you think the impact will be to your program if other programs (larger programs) offer remote service to learners who live outside their catchment area?



Have you been able to fully ascertain the costs, benefits and potential risks of investing more in remote delivery (or maintaining during-pandemic levels of remote delivery) while returning to face-to-face delivery?



Have you developed an official plan (however brief) for the coming year related to your organization's role/targets and remote delivery? What are the pros and cons of doing so?





Are there any supports that our committee could provide that would assist you in making planned decisions about your organization's role in remote delivery (versus going online in an emergency)?

Next steps

Thank you!

